St Peter’s Hill Surgery PPG

Terms of Reference

**Aim of the group:**

To represent the patients of St Peter’s Hill Surgery and work in partnership with GPs and practice staff to improve services for patients

**Membership:**

The PPG is open to any patient registered with the practice

It should be reflective of the patient demographic of the practice

**The PPG aims to:**

* To act as an advisory group providing perspectives and concerns from patients that can influence how services operate at the practice
* To communicate to the practice areas of patient concern with a view to influencing change
* To act as a consultative group for any changes at the practice
* To encourage and support the role of the practice in involving patients in their own care
* To annually review the results of the patient survey and suggest changes as appropriate.

**Meetings:**

Meetings will be held 3 montly in the St Peters Hill Surgery Boardroom but can be held virtually on Microsoft Teams if this is the preferred method.

**St Peter’s Hill Surgery’s commitment**

* St Peter’s Hill surgery will commit to taking forward issues and recommendations from the PPG and supplying responses of action taken as a result
* St Peter’s Hill Surgery will keep PPG members informed of service developments and bring them for discussion at PPG meetings, including how wider practice population can get involved in these discussions.